



Warranty Service Request Form



Purchase Date: _____

Purchased From: _____

Contact Information (English only)

Name: _____

Mailing Address: (street) _____

(apt/unit/suite/other) _____

(city) _____ (state) _____ (zip code) _____

Email: _____

Phone #: _____

Device Name (Please check all that apply):

Kraken Berserker Phalanx DNA LiPo Battery Other

Serial #: _____

Color: _____

Description of problem:

Ship to:

ChaletMFG

2620 Annapolis Rd, Suite I

Severn, MD 21144

Note: Before sending your device for warranty service, please visit the User Manual, for your device, to determine if your claim is valid. ChaletMFG reserves the right to determine if the warranty is valid and accept or deny your request. ChaletMFG may need to contact you during warranty service, please be sure ALL fields are completed above. We will make any necessary repairs and ship ONLY to the information provided above.

***** No Warranty Service Request Form = No Warranty Service *****

ChaletMFG does not pay shipping costs. Service/Repairs are at no cost IF qualified. All shipments will be sent via USPS Priority or USPS International Priority. Please find the flat-rate shipping cost for your area. Paypal is the **only** method of payment accepted. Send to qtipgolf@yahoo.com **and** send the receipt with your device as proof of payment.

No receipt = No shipment

**USPS Priority or USPS International
Priority (with tracking & insurance)**

Country	Group	Cost (US)
USA	flat-rate	\$8.00
Afghanistan	6	\$36.25
Albania	4	\$35.25
Algeria	8	\$35.25
Andorra	5	\$35.25
Angola	7	\$34.25
Anquilla	9	\$32.25
Antigua and Barbuda	9	\$32.25
Argentina	9	\$32.25
Armenia	4	\$35.25
Aruba	9	\$32.25
Australia	10	\$36.25
Austria	5	\$35.25
Azerbaijan	4	\$35.25
Bahamas	9	\$32.25
Bahrain	8	\$35.25
Bangladesh	6	\$36.25
Barbados	9	\$32.25
Belarus	4	\$35.25
Belgium	5	\$35.25
Belize	9	\$32.25
Benin	7	\$34.25
Bermuda	9	\$32.25
Bhutan	6	\$36.25
Bonaire, Sint Eustatius, and Saba	9	\$32.25
Bosnia-Herzegovina	4	\$35.25
Botswana	7	\$34.25
Brazil	15	\$32.25
British Virgin Islands	9	\$32.25
Brunei Darussalam	6	\$36.25
Bulgaria	4	\$35.25
Burkina Faso	7	\$34.25
Burma	6	\$36.25
Burundi	7	\$34.25
Cambodia	6	\$36.25
Camaroon	7	\$34.25
Canada	1	\$25.95
Cape Verde	7	\$34.25
Cayman Islands	9	\$32.25
Chad	7	\$34.25
Chile	9	\$32.25
China	14	\$33.25

Colombia	9	\$32.25
Comoros	7	\$34.25
Congo	7	\$34.25
Costa Rica	9	\$32.25
Cote de'Ivoire	7	\$34.25
Croatia	4	\$35.25
Cuba	9	\$32.25
Curacao	9	\$32.25
Cyprus	4	\$35.25
Czech Republic	4	\$35.25
Denmark	5	\$35.25
Djibouti	7	\$34.25
Dominica	9	\$32.25
Dominican Republic	9	\$32.25
Ecuador	9	\$32.25
Egypt	8	\$35.25
El Salvador	9	\$32.25
Equatorial Guinea	7	\$34.25
Eritrea	7	\$34.25
Estonia	4	\$35.25
Ethiopia	8	\$35.25
Faroe Islands	5	\$35.25
Fiji	6	\$36.25
Finland	5	\$35.25
France	13	\$35.25
French Guiana	9	\$32.25
French Polynesia	6	\$36.25
Gabon	7	\$34.25
Gambia	7	\$34.25
Georgia	4	\$35.25
Germany	16	\$35.25
Ghana	7	\$34.25
Gibraltar	5	\$35.25
Great Britain / Northern Ireland	11	\$35.25
Greece	5	\$35.25
Greenland	5	\$35.25
Grenada	9	\$32.25
Guadeloupe	9	\$32.25
Guatemala	9	\$32.25
Guinea	7	\$34.25
Guinea-Bissau	7	\$34.25
Guyana	9	\$32.25
Haiti	9	\$32.25
Honduras	9	\$32.25
Hong Kong	3	\$33.25
Hungary	4	\$35.25
Iceland	5	\$35.25
India	6	\$36.25
Indonesia	6	\$36.25

Iran	8	\$35.25
Iraq	8	\$35.25
Ireland	5	\$35.25
Israel	8	\$35.25
Italy	5	\$35.25
Jamaica	9	\$32.25
Japan	12	\$33.25
Jordan	8	\$35.25
Kazakhstan	6	\$36.25
Kenya	7	\$34.25
Kiribati	6	\$36.25
Korea (South)	3	\$33.25
Kosovo	5	\$35.25
Kuwait	8	\$35.25
Kyrgyzstan	6	\$36.25
Laos	6	\$36.25
Latvia	4	\$35.25
Lebanon	8	\$35.25
Lesotho	7	\$34.25
Liberia	7	\$34.25
Libya	8	\$35.25
Liechtenstein	5	\$35.25
Lithuania	4	\$35.25
Luxembourg	5	\$35.25
Macao	6	\$36.25
Macedonia	4	\$35.25
Madagascar	7	\$34.25
Malawi	7	\$34.25
Malaysia	6	\$36.25
Maldives	6	\$36.25
Mali	7	\$34.25
Malta	5	\$35.25
Martinique	9	\$32.25
Mauritania	7	\$34.25
Mauritius	7	\$34.25
Mexico	2	\$32.25
Moldova	4	\$35.25
Mongolia	6	\$36.25
Montenegro	5	\$35.25
Montserrat	9	\$32.25
Morocco	8	\$35.25
Mozambique	7	\$34.25
Namibia	7	\$34.25
Nauru	6	\$36.25
Nepal	6	\$36.25
Netherlands	17	\$35.25
New Caledonia	6	\$36.25
New Zealand	10	\$36.25
Nicaragua	9	\$32.25

Niger	7	\$34.25
Nigeria	7	\$34.25
Norway	5	\$35.25
Oman	8	\$35.25
Pakistan	6	\$36.25
Panama	9	\$32.25
Papau New Guinea	6	\$36.25
Paraguay	9	\$32.25
Peru	9	\$32.25
Phillipines	6	\$36.25
Pitcairn Island	6	\$36.25
Poland	4	\$35.25
Portugal	5	\$35.25
Qatar	8	\$35.25
Reunion	9	\$32.25
Romania	4	\$35.25
Russia	4	\$35.25
Rowanda	7	\$34.25
Saint Helena	7	\$34.25
Saint Kitts and Nevis	9	\$32.25
Saint Lucia	9	\$32.25
Saint Pierre and Miquelon	4	\$35.25
Saint Vincent and Grenadines	9	\$32.25
Samoa	6	\$36.25
San Marino	5	\$35.25
Sao Tome and Principe	7	\$34.25
Saudi Arabia	8	\$35.25
Senegal	7	\$34.25
Serbia	5	\$35.25
Seychelles	7	\$34.25
Sierra Leone	7	\$34.25
Singapore	6	\$36.25
Saint Maarten	9	\$32.25
Slovakia	5	\$35.25
Slovenia	5	\$35.25
Solomon Islands	6	\$36.25
South Africa	7	\$34.25
Spain	5	\$35.25
Sri Lanka	6	\$36.25
Sudan	7	\$34.25
Suriname	9	\$32.25
Swaziland	7	\$34.25
Sweden	5	\$35.25
Switzerland	5	\$35.25
Syria	8	\$35.25
Taiwan	6	\$36.25
Tajikistan	6	\$36.25
Tanzania	7	\$34.25
Thailand	6	\$36.25

Timor-Leste	6	\$36.25
Togo	7	\$34.25
Tanga	6	\$36.25
Trinidad and Tobago	9	\$32.25
Tristan de Cunha	7	\$34.25
Tunisia	8	\$35.25
Turkey	4	\$35.25
Turkmenistan	6	\$36.25
Turks and Caicos Islands	9	\$32.25
Tuvalu	6	\$36.25
Uganda	7	\$34.25
Ukraine	4	\$35.25
United Arab Emirates	8	\$35.25
Uruguay	9	\$32.25
Uzbekistan	6	\$36.25
Vanuatu	6	\$36.25
Vatican City	5	\$35.25
Venezuela	9	\$32.25
Vietnam	6	\$36.25
Wallis and Futuna Islands	6	\$36.25
Yemen	8	\$35.25
Zambia	7	\$34.25
Zimbabwe	7	\$34.25